

COMPLIANCE VALIDATION AWARD



This accreditation recognition award confirms that a provider of serviced accommodation has achieved the necessary level of compliance in 7 key areas of focus.

Additionally, the award provides validation that the accommodation provider's product quality and comfort levels achieve prescribed standards.



HEALTH & SAFETY MANAGEMENT

Does your company operate in ways which deliver compliance with health and safety regulations, thus protecting employees and guests?



FIRE RISK MANAGEMENT

Do your company's guests stay in buildings which are fully risk-assessed and meet all fire safety requirements?



INSURANCE

Does your company have appropriate insurance cover for Public and Employer Liability?



SECURITY

Does your company provide accommodation in buildings which are secure and safe? Is general data managed securely and in compliance with GDPR regulations?



MIGRANT WORKERS

Are your company's recruitment and vetting procedures effective and compliant?



ILLEGAL & ANTISOCIAL BEHAVIOUR

Does your company do all possible to minimise the opportunity for breaches of the peace and of the law by guests?



DISCRIMINATION

Can your company demonstrate compliance with relevant legislation and protection against unfounded allegations?



QUALITY & COMFORT

Does the ReviewPro "online reputation" indicator point to your guests' expectations being met?

ISAAP Compliance Validation requires completion of a declaration document, together with the requirement to provide evidential documentation as verification.

Product Quality and Comfort assessment uses ReviewPro "online reputation" grading criteria.

Where the requirements of the documentation and the quality & comfort grading are met, the ISAAP Compliance Validation can be awarded without the need for a site visit.

ISAAP Compliance Validation is available from 1 January 2019

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